

For further information, visit our website  
[www.specterpartnership.co.uk](http://www.specterpartnership.co.uk)

V1.07/07



## We look forward to receiving your instructions

We hope that this brief overview of the motor accident service offered by The Specter Partnership Solicitors will satisfy you that we have the skills and expertise to offer exceptional advice and service, whatever your requirements.

Should you require any further information, please do not hesitate to contact us using one of the following methods:

Telephone:  
**0800 019 3460**

Email:  
[info@specterpartnership.co.uk](mailto:info@specterpartnership.co.uk)

**London Office:**  
49 Britton Street  
London, EC1M 5UL

**Warrington Office:**  
850 Ibis Court, Lakeside Drive  
Centre Park, Warrington  
Cheshire, WA1 1RL

**Wirral Office:**  
Ground Floor, Rosebrae Court  
Woodside Ferry Approach  
Birkenhead, Wirral, CH41 6DU

## Client satisfaction is our No.1 Priority



## Testimonials

### LOOK WHAT OUR CLIENTS SAY ABOUT US

"Thank you for ensuring I got the final settlement cheque so promptly. Thank you also for your diligence and handling of the case. I am pleased with the end result and feel I have the just outcome." - Mr. Mustafa

"I would like to express my sincere thanks to you and the team for all your assistance in this matter. In particular, I have been impressed by the knowledge, expertise and professionalism shown throughout our dealings. I will most certainly utilise your services should the need ever arise in the future." - Mr. Thacker

"Just a short note to thank you for your fast, efficient and most professional service throughout the diminution claim. I would have no hesitation in recommending you and your company to my friends, family and work colleagues in the future". - Mr. C Truman

"I am writing to thank you for the extremely efficient manner in which you handled my case and the excellent outcome you achieved on our behalf. Of course, the diminution claim was very unexpected and all the more pleasing for that. I would be happy to recommend your firm should the opportunity arise." - Mr. Walsh

"May I take this opportunity to once again thank you personally for your help and professional conduct that you have shown, your services and expertise have paid dividends." - Mr. Cabrera



## Motor Accident Services

Making an accident claim is 100% cost free.

### Our promise to you:

- 100% compensation
- Free like-for-like hire vehicle
- Your choice of repairing garage
- Recovery of all uninsured losses
- £250 advanced payment on acceptance of your claim

If you have been involved in a non-fault motor accident, for free legal advice call

**0800 019 3460**

or visit  
[www.specterpartnership.co.uk](http://www.specterpartnership.co.uk)



## Motor Accident Services

The Specter Partnership Solicitors has been helping victims of accidents for over 21 years. Our highly trained solicitors are members of The Law Society's approved Personal Injury Panel and Headway, a charity that supports people with brain injuries and those who care for them. We have a wealth of experience in all areas of road traffic accidents and can assist you in making a compensation claim for any type of non-fault motor accident as a driver, passenger, cyclist, motorcyclist or pedestrian. Our approach is proactive and dynamic to ensure your claim achieves a prompt and satisfactory conclusion.

### Our Service is 100% cost free

From your first call our service is free and without obligation. We guarantee that, win or lose, you will not be liable for costs or legal fees. If your claim is successful, these costs will be recovered from the responsible party's insurance company in addition to your compensation award. In the event that your claim is unsuccessful we guarantee you will be fully protected by way of insurance against all costs and disbursements.

### Recovery of losses

As part of our Motor Accident Service, we can arrange for your vehicle to be repaired at your chosen garage or one from our approved network - it's your choice. We will arrange a free replacement vehicle of the same type or near equivalent to your own whilst yours is off the road or being replaced.

We will recover these costs from the insurers of the responsible party, together with any other uninsured losses incurred, which may include:

- Personal injury
  - Medication and other treatment expenses, i.e. physiotherapy, osteopathy, etc.
  - Care and assistance costs for family members (whilst you are incapacitated)
  - Gardening, cleaning or decorating services (whilst you are incapacitated)
  - Any necessary alterations needed to your home
- Replacement hire vehicle costs
- Loss of earnings/loss of profit
- Vehicle repairs/excess recovery
- Travelling expenses
- Diminution in value

As a result of a motor accident you may not be able to sell your motor vehicle for the same price as you would have if it had not been damaged, particularly if it is a new or prestige vehicle. The Specter Partnership Solicitors are recognised as a leading law firm in the country in connection with claims for diminution, using specialist engineers within the industry who can accurately assess the value of your claim to ensure maximum compensation.

### We don't offer a faceless service

We believe in the personal touch. A dedicated claims handler will be appointed to look after you and progress your claim to a speedy resolution.

### Standards of service

We pride ourselves in offering a first class service with exemplary customer care. Our commitment to customer service is paramount.

We will:

- Respond promptly at all times
- Ensure accurate documentation
- Be proactive in our dealings with you
- Offer clear and informed advice at all times
- Continuously train and develop our staff to offer the highest service standards.